

































































































Quick User Guide

This describes main user operations. For the full user manual, see our website: www.riscogroup.com

Away (Full) Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code.
 <p>[Web application]: Click Full Arm.</p>	 <p>[SMS]: Enter code + A Example: 1234A</p>
 <p>Press .</p>	 <p>[Smartphone app]: Press .</p>
Stay (Home) Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code or use proximity tag. 	 <ul style="list-style-type: none"> ❖ Quick mode: Press . ❖ High security mode: Press , then enter code.
 <p>[Web application]: Click Part Arm.</p>	 <p>[SMS]: Enter code + H Example: 1234H</p>
 <p>Press .</p>	 <p>[Smartphone app]: Press .</p>
Partition Arming	
 <ul style="list-style-type: none"> ❖ Quick mode: Press partition number (1–3), then press Away arming () or Stay arming () ❖ High security mode: Press partition number (1–3), press Away arming () or Stay arming (), then enter code or use proximity tag. 	 <ul style="list-style-type: none"> ❖ Quick mode: Press partition number (1–3), then press Away arming () or Stay arming () ❖ High security mode: Press partition number (1–3), press Away arming () or Stay arming (), then enter code.
 <p>Partition arming (Away and Stay) via Smartphone app.</p>	 <p>[SMS]: Enter code + A (Away) or H (Home/Stay). Now enter partition number (1–3). Example: 1234H3</p>
Quick Zone Bypass	
 <p>Press  and enter code, at Activities menu press , at Bypass Zone press , scroll to zone to bypass, press .</p>	 <p>Quick zone bypass via Smartphone app.</p>

System Disarming	
 <p>Press  then enter code or use proximity tag.</p>	 <ul style="list-style-type: none"> ❖ Quick mode: Press  ❖ High security mode: Press  then enter code.
 <p>Press </p>	 <p>[SMS]: Enter code + D Example: 1234D</p>
 <p>[Web Application]: Enter user code, then click Disarm.</p>	 <p>[Smartphone app]: Press </p>
Partition Disarming	
 <p>Press partition no. (1-3), press  Enter code or use proximity tag.</p>	 <ul style="list-style-type: none"> ❖ Quick mode: Press partition number (1-3), then press  ❖ High security mode: Press partition number (1-3), press , enter code.
 <p>Press  (for all assigned partitions)</p>	 <p>[SMS]: Enter code + D + partition number (1-3). Example: 1234D2</p>
 <p>Partition disarming via Smartphone app.</p>	
View / Hear System Status	
 <p>NOTE: Short-press for LCD display, or long-press for display + announcement.</p> <ul style="list-style-type: none"> ❖ Quick mode: Press  ❖ High Security mode: Press , then enter code or use proximity tag. 	 <p>View system status via Smartphone app.</p>
View Last Alarm	
 <p>Press  for two seconds.</p>	 <p>View last alarm from Event log via Smartphone app.</p>
Panic Alarm	
 <p>Press  and  simultaneously</p>	 <p>Press  and  simultaneously.</p> <p>Press small button (if installer defined)</p> 
Additional Operations at LCD Keypad	
<p>Duress Disarming Press , then enter duress code</p>	
<p>Fire Alarm Press  and  simultaneously for 2 seconds.</p>	
<p>Emergency/Medical Alarm Press  and  simultaneously for 2 seconds.</p>	

Additional Operations at LCD Keypad	
System Chime On/Off	Press 4 for 2 seconds.
Output Control	Press 1 , 2 , or 3 (installer-defined) for 2 seconds.
Wake up keypad	Press * .
Main Panel Speaker	Press * , then press 5 for 2 seconds.
Volume	Select volume level (0-4), and then press #? .
Change keypad and panel language	Press * and 9 simultaneously for 2 seconds. Scroll to select language, then press #? .
SMS Commands	
Full Arm: code + A (Example: 1234A)	Bypass Zone: code + B + zone number
Home Arm: code + H	Un-bypass Zone: code + UB + zone number
Full Disarm: code + D	View last alarm : code + AL
Partition Full Arm: code + A + partition number	Activate Output: code + UOON + UO number
Partition Home Arm: code + H + partition number	
Partition Disarm: code + D + partition number	Deactivate Output: code + UOOFF + UO number
Get system status: code + ST	
Telephone Event Notifications / Commands (not available during Cloud mode)	
<p><u>When Receiving a Call:</u></p> <ol style="list-style-type: none"> Pick up the phone and say "Hello" or press #; You will then hear an event announcement message. Now acknowledge the event (see Acknowledgment menu). 	<p><u>Acknowledgment Menu</u></p> <ul style="list-style-type: none"> ❖ Acknowledge message: Press 1 ❖ Acknowledge and stop all dialing: Press 2 + code + # ❖ Access Operations menu: Press 3 + code + # ❖ Listen and Talk: Press 6 + code ❖ Repeat event message: Press # ❖ Repeat the Acknowledgment menu: Press *
Sound Indicators	
Intrusion alarm:	Continuous, rapid beeping.
Fire alarm:	Staggered, rapid beeping.
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.
Confirm operation:	1-second tone.
Reject operation:	Three rapid error beeps.
Arm/Disarm chirp:	1 siren chirp = system armed 2 siren chirps = system is disarmed 4 siren chirps = system disarmed after an alarm

<h3>LED Indicators</h3>		
<p> Power LED (Green) On: Power OK. Rapid Flash: AC trouble. Slow Flash: Low battery trouble.</p>	<p> Arm/Alarm LED (Red) On: System fully armed. Rapid Flash: Alarm. Slow Flash: System in Exit Delay.</p>	<p> Ready LED (Green) On: System ready. Off: Open zones. Slow Flash: Ready to arm with open entry/exit zone.</p>
<p> Trouble LED (Orange) Rapid Flash: Trouble. Off: No trouble.</p>	<p>[All LEDs] Learn mode: all LEDs are flashing, one after the other.</p>	<p> Stay LED (Red) On: System partially (Stay) armed. Off: System disarmed.</p>
<h3>Assign and Edit Users (User Codes)</h3>		<h3>Assign Proximity Tag</h3>
<ol style="list-style-type: none"> Press  and enter code. Scroll to Codes/Tags, then press . Scroll to User Codes, then press . Scroll to New/Change, then press . Scroll to select the index number (to designate to a system user), then press . Enter (or re-enter) the new code. Re-enter the new code; the system beeps and "Accepted" displays. Repeat the above steps for additional codes. 		<ol style="list-style-type: none"> Press  and enter code. Scroll to Codes/Tags, then press . Scroll to Proximity Tags, then press . Scroll to New/Change, then press . Scroll to select the index number (to designate to a proximity tag user), then press . Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad buttons; a long beep indicates the tag has been registered. NOTE: If the tag was already registered, 3 beeps will sound and a message will display.
<h3>Registering to the RISCO Cloud</h3>		
<ol style="list-style-type: none"> Go to www.riscocloud.com/register Fill in your first and last name. Enter your e-mail address as the Login Name (required for 1st-time activation). Define password (minimum of 6 characters and at least one digit), and then confirm. Enter the 15 digits Panel ID as it appear on the sticker located on the side of the panel (or as printed on the postcard packaged with the main panel). Complete registration form, and then press Register. Open the e-mail received at the email account you had defined as the Login Name in step 3, and click the link to activate your registration to the Cloud. 		
<h3>Logging in to the RISCO Cloud / Accessing the Web User Application</h3>		
<ol style="list-style-type: none"> Go to www.riscocloud.com Enter your user name and password (as defined during the registration process). Enter the passcode (user code). Click Enter. 		
<h3>iRISCO Smartphone App</h3>		
<p>Download the iRISCO Smartphone app from the Apple App store or the Android Play Store.</p>		